



Media Release

Tuesday 26 March 2019

The dos and don'ts of bin collections

Which way should my bins face when I put them out for collection? How early should I put them out? Should they be close together, or should there be a gap? And what items belong in which bin?

Mayor of Camden, Cr Peter Sidgreaves, said it was time to set the record straight.

“Recently I saw Oran Park resident, Daniel Ellul, post a poll on Facebook, asking for votes on which was the better way to store bins – handles and wheels, or Council logo, against the wall,” Cr Sidgreaves said.

“The poll really took off, attracting more than 3,000 votes – and it’s still a pretty even split between the two options! While this is a matter of preference, there are some things about our bin collection service that we can only accept one way.

“Bins need to be placed on the kerb away from obstructions, with Council’s logo facing the kerb. Bins are emptied between 5am and 1pm, so put your bins out the night before your collection day. Remember to leave a 30-centimetre gap between bins, so they can be emptied quickly and easily.

“There are also rules around what you can put into each of your bins. Putting the wrong thing in your bins has a number of consequences – from contaminating recycling to not having your bin emptied.

“It’s easy to get confused about these things, especially with residents moving into the Camden area from other council areas that have different rules. All the information our residents need to ensure their bin collection is seamless is on Council’s website.”

Council’s bin collection services run from Monday to Friday, with different parts of the Camden area being serviced on a different day. In some streets where traffic congestion is expected, Council will adjust waste collections to ensure the emptying of all bins scheduled for that day.

Cr Sidgreaves said this knowledge will help avoid the question ‘why wasn’t my bin emptied?’.

“There are a number of reasons your bin would not have been emptied – your recycling bin may have been contaminated with non-recyclable material or maybe your bins were too heavy,” he said.

“If that’s the case, there will be a tag left either on your bin or in your letterbox. It will explain why your bin wasn’t emptied and, when you’ve resolved the issue, you can call Council to organise a collection.

“But learning the ‘dos’ and ‘don’ts’ of bin collection is the best way to avoid this issue.”

For more information, visit camden.nsw.gov.au and search ‘waste services’. If you’re having problems with your bin collection, call Council on 4654 7777.

ENDS

Media Contact:
Christina Fracassi
Media Advisor
Camden Council
PO Box 183, CAMDEN NSW 2570
Phone: 4645 7823 Mobile: 0438 062 628
Email: Christina.Fracassi@camden.nsw.gov.au